

Marine Assistance – Pleasure Boat

Marine Travel Itinerary

As necessary and when you request it, we will provide a detailed marine travel itinerary to meet your specific needs, whether you are navigating in Canada or in the United States. We will give you a detailed navigation map in 2D or 3D perspective (Google Earth format) transferable to most chartplotters (Garmin, Lowrance, Raymarine, Simrad, B & G, Hummingbird, etc.), including the indication of ports, standard depths, marine points of interest, tides and currents. You will then be able to evaluate your fuel consumption, determine distances and the course to maintain between travel points, and even evaluate the time required to cross each step of your journey. Furthermore, we will provide tourist information and the numbers to call in case of an emergency.

Points of interest include marinas and the services they offer (number of docks, maximum length, electricity, fuel, repair services, restaurants, showers, and other services).

This service is available from Monday to Friday between 9 am to 5 pm, except on statutory holidays. All itineraries will be delivered within a maximum delay period of two weeks.

Marine Concierge Services

The team of assistance coordinators will offer you information and advice on both your Marine itinerary and your daily activities in general. From rates and services offered by marinas to regulations, customs, storage, required paperwork, Canadian and American navigation permits, repair shops, boat ramps, car rentals, hotels, restaurants, medical clinics, etc. Whatever your questions are, if they can be answered by telephone, our team will take care of it, 365 days per year, from 8 am to 8 pm.

Evaluation of the Resale Value of a Used Boat

You can count on the expertise of professionals to know the market value of your boat or that of a used boat for which you want to submit a bid. Using the information you provide us, (complete description of the ship, including the engine, trailer and extras), our professionals will rely on different data sources to provide you with sound information. This service is available from Monday to Friday between 9 am to 5 pm, except on statutory holidays.

Boat Towing Referencing





To have your boat towed, you may contact us at anytime, whether you are in Canada or in the United States. **Towing costs are not covered by the service.** This service is available 24 hours a day, seven days a week.

Health Assistance

A team of specialized nurses will answer your general health questions and will direct you to the appropriate resources, if necessary. After speaking with a nurse, you will be in a better position to make the best decisions regarding your health and that of your family. The number of calls is unlimited. This service is available 24 hours a day, seven days a week.

Legal Assistance

A team of lawyers will offer front line legal information in all areas of law pertaining to private and family life. Areas covered are those of consumption, personal injury, property and housing, family and work. The number and duration of calls are unlimited and a toll-free line is available to you. This service is available from Monday to Friday between 9 am to 5 pm, except on statutory holidays.

 <p>Marine assistance for watercraft 1 844 629 9778</p> <p>In case of accident 24/7 Claims Service 1 866 464 2424</p>	 WATERCRAFT	<p> Assistance services include:</p> <ul style="list-style-type: none"> – 24/7 health assistance – Legal assistance Monday to Friday, from 9 a.m. to 5 p.m., except statutory holidays – Travel assistance <p>And other services such as: Marine concierge service, evaluation of a boat's resale value, etc.</p>	<p> Boat towing*</p> <ul style="list-style-type: none"> – 24/7 towing company referral service for watercraft towing in Canada and the United States
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* Towing fees are not covered by the marine assistance service but can be reimbursed if a claim is made, up to a maximum of \$5,000, as indicated in the Coverage Summary Page(s).
Marine assistance is provided only for watercraft that have this coverage, as indicated in the Coverage Summary Page (s) of your insurance policy.
Assistance services are provided by an independent third party.