

NOTICE TO INSURED

REPLACEMENT OF YOUR DIFFERENCE IN CONDITIONS AND DIFFERENCE IN LIMITS ENDORSEMENT WITH A NEW MULTINATIONAL PROGRAM – MASTER POLICY EXTENSION ENDORSEMENT

Hello,

Intact Insurance is committed to offering you an exceptional customer experience, as well as providing you with insurance solutions that protect what is important to you and your business.

We wish to inform you that we have replaced your previous Difference In Conditions and Difference In Limits endorsement(s) with a new Multinational Program – Master Policy Extension endorsement(s). Depending on the coverage(s) provided on your policy, the new endorsement(s) attaches to your commercial liability coverage form, your umbrella coverage form, or both, if you have these coverages.

Your new Multinational Program – Master Policy Extension endorsement includes enhancements such as:

- A Warranty clause for non-program policies which allows for 90 days of reporting non-program policies.
- A new “Duty to Defend and Payments” clause that specifies that you are no longer required to pay for damages and then be reimbursed. We will pay for damages if we are not prevented from doing so.

In addition, other changes have been made to your policy. You will note that some of the definitions, as well as the wording of certain coverages, limitations and exclusions, have been revised or added.

Here is some information about the reductions in coverage that result from these changes:

- The following exclusions have been added:
 - An Abuse exclusion which specifies that no coverage will be provided under your Canadian Policy (described as your Master Policy) for any claim or action resulting from abuse.
 - A Communicable Disease Exclusion which specifies that no coverage will be available for any bodily injury, property damage, personal injury or advertising injury or any other expense, arising from any contact with, exposure to, or infection by, any communicable disease, when this communicable disease has been excluded from your local insurance policy.
 - A Prohibited Insurance Exclusion which specifies that coverage under your Master Policy will not apply if you cannot purchase local insurance coverage and limits similar to your Master Policy because the laws in the local country where any loss occurs prohibits such insurance purchases.
- While there is an enhancement to the Duty to Defend and Payments clause, you are now responsible for providing a defence yourself if an action is brought outside Canada and we are prevented by law or otherwise from defending you. At our request and subject to our supervision and control, you must also:
 - Investigate and defend the action as is reasonable and necessary; and
 - Agree to settle the action upon our written request to do so.
- We have added a Reimbursement to Insurer clause to clarify that, in the event of any excess amount paid out to you as a result of a combination of payments made under your Master Policy and any other local insurance policy, you must reimburse this excess amount to us within 30 days of being notified.
- Under the Combined Limits clause, we have amended the wording to clarify that any payments made under any local policy, regardless of whether Difference in Conditions/Difference in Limits applies, will reduce the Limits of Insurance of your Master Policy.
- We have added an Additional Condition – Schedule of Local Policies clause to specify that, in order to benefit from the coverage under your Multinational Program – Master Policy Extension endorsement, your local insurance policies must be listed in a Schedule provided to us.

- We have added a new 'Coverage Territory' definition to specify that your coverage is extended to anywhere in the world, excluding any country or jurisdiction which is the subject of trade or economic sanctions imposed by any applicable laws or regulations, to the extent such sanctions limit or prohibit this insurance.

Please note: This letter is only a summary of the changes made to your coverage. Please refer to your insurance policy for full details of your coverage, including a full list of conditions and exclusions. If you have any questions about your policy or these changes, please contact your broker at .

Thank you for renewing your commercial insurance policy with Intact Insurance.

Sincerely,

The Intact Insurance Team